

HERITAGE INTERNAL USE ONLY

Date Received: _____

IMP _____ DBL IMP _____

OPP _____ OLD MODEL _____

POURED _____ OLD CROWN _____

BITE _____ PARTIAL _____

STUDY _____ OTHER _____

COMMUNICATION:

CALLED DR. / DATE: _____ INIT _____ DR. CALLED / DATE: _____ INIT _____

TALKED TO: _____ TALKED TO: _____

MESSAGE: _____ MESSAGE: _____

WARRANTY AND PAYMENT TERMS

DAL REPLACEMENT WARRANTY

Dental Arts Laboratories, Inc. (DAL) warrants that all dental devices are made according to your specifications and approval in the notion that the device will be useful. DAL agrees to process, at no additional charge, all remakes or adjustments of the following devices fabricated by our laboratory that have failed due to defects in the material or workmanship if requested within the warranty period and if accompanied by the return of the original device. For complete warranty terms and conditions, please visit www.dentalartslab.com.

LIFETIME WARRANTY

- Titanium Custom Implant Abutments

DAL 5 YEAR FREE REPLACEMENT WARRANTY

- All Ceramic Restorations
- Zirconia Restorations
- Screw-Retained Crowns and Bridges
- PFM Restorations
- Fixed All-Metal Restorations
- Milled Titanium Implant Bars
- Spark Erosion Milled Bars and Attachments
- Zirconia (Prettau Style) Screw-Retained Implant Bridges
- Zirconia Custom Implant Abutments
- Composite Resin Inlays, Onlays, Crowns, Bridges (does not include Maryland Bridges)

DAL 3 YEAR FREE REPLACEMENT WARRANTY

- DAL BioHybrid Screw-Retained JUVORA Bars
- Panthera D-SAD Sleep Appliances

DAL 1 YEAR FREE REPLACEMENT WARRANTY

- Conventional and 3D Printed Dentures
- Chrome Cobalt Metal Partial Dentures
- Milled DAL Second Nature Partial Dentures
- Flexible Partial Dentures
- Hybrid Screw-Retained Dentures
- TAP 3 and dreamTAP Sleep Appliances
- DAL Monodont Bridges

DAL 6 MONTH FREE REPLACEMENT WARRANTY

- DAL Thermoformed Comfort Guards
- DAL Milled Skinny Splints, Deprogrammers, SRS Splints, Gelb Splints
- 3D Printed KeySplint Soft Splints
- Mouthguards
- Provisional Partial and Flippers
- DAL Soft Gasket Partial Dentures
- Myerson EMA Sleep Appliances
- DAL Provisionals
- Maryland and Inlay/Onlay Bridges
- Snap-On Smile

DAL 30 DAY FREE REPLACEMENT WARRANTY

- Immediate Dentures, Partial, Flippers
- Retainers

PAYMENT TERMS

DAL will include an invoice with each case delivered to you. Each invoice is payable within thirty (30) days. You may pay by this invoice or by the monthly statement that will be sent to you at the end of the month. Payment is due immediately upon receipt of the monthly statement. You agree to pay each delinquent balance on a monthly service charge of 18% per annum (1½% per month) or the maximum permitted by law. You agree to pay all reasonable attorney fees, collection costs and court costs incurred by DAL and any of its affiliates in enforcing any of these terms and conditions. You agree to these terms and conditions as stated on each printed DAL statement, invoice and work authorization. DAL accepts personal checks, cashier's checks, Visa, Discover, MasterCard, American Express, wire transfers and eChecks.

BILLING QUESTIONS

For billing questions, please contact us at 1-800-635-4527.